



Well-Being Liaison Office

DAPE-HRP-FLO

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Army Information Line: 1-800-833-6622



The Well-Being Liaison Office (WBLO) assists the Army Leadership with its constituent communities – Soldiers (Active, Guard and Reserve), Retirees, Veterans, DA Civilians and their Families – to ensure the effective delivery of Well-Being programs to ALL constituents of the Army through liaison, outreach, feedback, evaluation and advisory competencies with regard to the Constituent Perspective.

The communication tools used as part of the WBLO's Integrated Service Delivery System are:

- ❖ The **Army Information Line (1-800-833-6622)** – a 'real-time' toll-free resource that provides accurate information and assistance regarding deployment, child support, and family readiness, as well as a wide variety of other topics relating to Army Life. It serves as a safety net for those who have exhausted all other resources.
- ❖ Your **Army Families Online Web site** at www.wblo.org or www.aflo.org – improves constituent understanding of Well-Being initiatives and obtains constituent feedback, to serve your needs, through the monthly Online WBLO Polls. The site also provides a robust SmartBook that offers expanded and revised Army Life coverage, linkages and contacts.
- ❖ **Army Well-Being** quarterly newsletter (soon to be produced in magazine format) – addresses the needs of all who help the Army accomplish missions; our loyal retirees, our heroic veterans, our dedicated civilians and our proud soldiers and their families. Past issues can be viewed at: www.aflo.org/data/modules/pbm/rendered/armyfamindex.asp.
- ❖ **FLO Notes** monthly publications – filled with helpful information on a wide variety of topics and of interest to Army families at: www.aflo.org/data/modules/pbm/rendered/flonotesindex.asp.